



## **SBA Disaster Loan virtual office hours**

Monday - Friday

9:00 A.M – 5:00 P.M.

The U.S. Small Business Administration South Florida District Office will host virtual office hours to answer questions about the SBA Economic Injury Disaster Loan Program. Limited to 250 callers at one time. Participants may call at any time and are welcome to enter and exit at will. Callers will be muted upon entry and will be taken in the order they are received.

Skype: <https://meet.lync.com/sba123/aaharris/0S1GVCJ7>

Phone: (202) 765-1264; Conference ID - 162817288

The SBA South Florida District Office will host a series of Small Business Recovery webinars to provide the latest information on how the SBA is helping small businesses with their economic recovery from the effects of COVID-19. These webinars will also be offered in Spanish during the week from 11:00 am - 1:00 pm Monday - Friday. Free to attend. Limited to the first 250 callers. SBA Disaster Loan Virtual Office Hours in SPANISH

1:00 pm - 3:00 pm Skype: <https://meet.lync.com/sba123/aaharris/ZVB7FP6N>

Phone: (202) 765-1264; Conference ID - 812319792

Attendance is free to the first 750 callers.

Friday, April 3, 2020, 1:00 P.M. – 3:00 P.M.

Dial-in: 1-877-369-5243 or 1-617-668-3633; Code: 0698553

Entry Link: <https://ems8.intellor.com/login/823657>

## **Other valued resources and information:**

### **UTILITIES & OTHER ESSENTIAL SERVICES**

- **Florida Power and Light** has agreed to suspend electricity disconnection for failure to pay until the end of March. Late fees of \$5 and a 1.5% penalty still apply.

- **Comcast** has suspended service disconnections and late fees for internet customers who contact the company and explain their economic hardship due to COVID-19. The company is also offering free wi-fi hotspots and waived data caps on usage. Comcast is also offering Internet Essential services free for the next two months to low-income families who qualify. Go to <https://www.xfinity.com/prepare>
- **AT&T** won't terminate your wireless phone service, home phone or broadband service for residential or small business customers who can't pay their bill due to the coronavirus for 60 days. Late payments are being waived as well. If your child is enrolled in the National School Lunch Program or Head Start, AT&T is offering two months of free service if ordered before April 30. Details at: [www.att.com](http://www.att.com)

### CREDIT AND BANK CARDS

- **Citi** is waiving monthly service fees and waiving penalties for early CD withdrawals. Forbearance programs and credit line increases are also available
- **PNC** has emergency hardship loans at low rates. It's also waiving or refunding fees associated

### UTILITIES & OTHER ESSENTIAL SERVICES

- **Florida Power and Light** has agreed to suspend electricity disconnection for failure to pay until the end of March. Late fees of \$5 and a 1.5% penalty still apply.

- **Comcast** has suspended service disconnections and late fees for internet customers who contact the company and explain their economic hardship due to COVID-19. The company is also offering free wi-fi hotspots and waived data caps on usage. Comcast is also offering Internet Essential services free for the next two months to low-income families who qualify. Go to <https://www.xfinity.com/prepare>

- **AT&T** won't terminate your wireless phone service, home phone or broadband service for residential or small business customers who can't pay their bill due to the coronavirus for 60 days. Late payments are being waived as well. If your child is enrolled in the National School Lunch Program or Head Start, AT&T is offering two months of free service if ordered before April 30. Details at: [www.att.com](http://www.att.com)  
with certain loans, credit cards, mortgages, and other lending products.

- **Trust (SunTrust/BB&T)** is providing payment relief assistance on loans, personal credit cards, and business loans. ATM fees are waived, and the company is offering 5% cash back for grocery and pharmacy charges through April 15<sup>th</sup>.

- **Wells Fargo** has options to assist people with their mortgage. Small business owners can qualify for fee waivers, deferral payments, and other assistance.

- **Chase** is allowing those financially impacted by the coronavirus to get fees waived and extended payments on mortgages, credit cards, and auto loans.

- **Bank of America** is offering payment relief on a case by case basis.